



Terms & Conditions

Terms and conditions for individual reservations enquiry:

Please note that this form is an enquiry only and does not constitute a reservation. We will endeavor to ensure your enquiry is dealt with speedily and will revert back with availability for your request of the accommodation. Once the accommodation reservation has been made, the following terms and conditions apply:

1. All rates quoted are on a room only per night basis unless otherwise indicated.
2. All bookings are subject to availability.
3. Rooms will be kept until 18:00 on day of arrival unless otherwise assured or guaranteed.
4. Full pre-payment of accommodation amount required in order to secure your booking.
5. Check-in is from 14:00 and check-out is by 11:00.
6. Rack rates will apply during any special events (E.g. Concerts, Nedbank Golf Challenge, Shows etc.) and will be commissionable at 10%
7. Any pricing which includes a component of third party charges i.e. National Park entrance fees may be changed without notice should this component fee be increased.
8. Guaranteed reservations will be held for first night only, after which the accommodation will be released.
9. For bookings of 10 rooms or more, see www.legacyhotels.com for group terms and conditions.
10. Legacy reserves the right to discontinue any promotion at their discretion.
11. Please note that the credit card used to make payment needs to be presented upon check-in at the hotel or lodge.

**Cancellation Policy per Booking**

- Cancellations - for two or less rooms - within 48 hours prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.
- Cancellations - for three to nine rooms - within seven days prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.
- Cancellations - ten rooms or more, group cancellation policy will apply.

1. Guaranteed reservations will be held for first night only, after which the accommodation will be released.
2. Rates may be subject to change
3. Further terms and conditions may apply.

Please note the below:**South Africa:**

Please note that all rates include VAT @ 15% but exclude the 1% Tourism Levy applicable presently in South Africa.

Namibia:

Please note that all rates include VAT @ 15% but exclude the 2% Tourism Levy applicable presently in Namibia.

Ghana:

Please note that all rates are inclusive of Government Rates and Service Charge, VAT @ 12.5% and National Health Insurance Levy @ 2.5%. Rates exclude a 1% Tourism Levy charged on the final invoice amount.

Nigeria:

Please note rates in US Dollars are inclusive of Service Charge and VAT